

## GET STARTED

1



Call us on 0860 123 108 between 8am and 9pm from Monday to Friday or 8am to 4pm on weekends and public holidays to register.

2



To access Speech Banking, you can call the same number and switch on system guidance by saying "Guide on", or "Guide off" to switch it off.

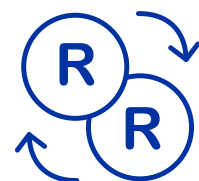
3



If you prefer to speak to one of our consultants, you can say "Consultant".

## GET BANKING

6



Our Telephone and Speech Banking enables you to make payments and inter-account transfers as well as receive transaction confirmation.

5



To exit Telephone Banking, say "Log off" from anywhere in the menu.

4



To specify which transactions you want read or sent to you, say "Money in", "Money out" or "Both".

7



You can also buy pre-paid airtime, data or electricity, get copies of your statements and change your Overdraft limit.

8



There are no sign-up or monthly subscription fees. Standard network rates apply.